



California Public Utilities Commission
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PRESS RELEASE

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CPUC LAUNCHES UPDATED WEBSITE DESIGNED TO IMPROVE NAVIGATION AND ACCESS TO INFORMATION

SAN FRANCISCO, January 11, 2016 -- The California Public Utilities Commission (CPUC) today released its updated website that is designed to improve user interface and navigation, provide better functionality, incorporate an improved design, and create a more consistent online presence.

Along with the redesigned website (www.cpuc.ca.gov), the CPUC released a reformatted Consumer Information Center at <http://consumers.cpuc.ca.gov>. The Consumer Information Center is designed to make it easy for consumers to, among other things, get information about utility services, file a complaint, and make comment on CPUC proceedings.

Extensive research provided the CPUC with insight into needed improvements to ensure that its website meets the needs of California consumers, practitioners, and others. Webpages and files have been updated to ensure the most current and relevant information is available.

The CPUC identified the development and release of an updated website as a top priority. The new design and refreshed content is designed to increase transparency and provide a deepened understanding of the work of CPUC in order to give an exceptional experience to consumers, practitioners, and others who visit the site daily. The new website also complies with California State Department of Technology website templates.

The CPUC will continue to refine and update its website on a regular basis, including improving the site's search functionality.



Questions and suggestions can be sent to news@cpuc.ca.gov.

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